

RETAIL SUMMIT 2026

Redefining The Retail Equation:
Where Sustainability Meets Artificial Intelligence



28th February 2026



10 AM - 4 PM

Venue: Dr. Ambedkar International Centre, Nalanda Hall
15 Janpath Rd, Windsor Place, New Delhi-110001



ABOUT JIMS ROHINI

Jagan Institute of Management Studies (JIMS) carries a rich legacy spanning over three decades in delivering professional education at both undergraduate and postgraduate levels in the fields of Management and Information Technology. With an unwavering commitment to developing competent industry professionals, the Institute is recognized as one of the leading business schools in the country.

Our PGDM programs are approved by the All India Council for Technical Education (AICTE) and hold accreditation from the National Board of Accreditation (NBA) for their quality academic standards. The programs are also accorded equivalence to the MBA degree by the Association of Indian Universities (AIU). Our GGSIP University affiliated programs are MCA, BBA, BCA and BA (H) (Eco.). The MCA programme is also accredited by the National Board of Accreditation. The institute also runs AICTE approved Fellow Program in Management and has been accorded equivalence to Ph.D degree by the AIU. Further affirming our commitment to academic excellence, JIMS has been awarded the NAAC A++ grade and secured SAQS accreditation from AMDISA, placing it among the most respected institutions in management education. JIMS Rohini, Delhi proudly attained Graded Autonomy Category II recognition from AICTE. JIMS Rohini, Delhi also continues to remain in the list of elite B schools of India (Top 100) for 10 years in a row since the inception of ranking in 2016. Apart from providing gainful and decent placements to its students, JIMS also encourages the spirit of entrepreneurship. The Institute proves to be an ideal place for those wishing to engage in academic pursuits and to seek intellectual fulfilment.

ABOUT THE SUMMIT

The retail industry is undergoing a profound transformation driven by two defining forces — Sustainability and Artificial Intelligence (AI). These forces are reshaping consumer expectations, business models, leadership approaches, and the future workforce.

In response to these paradigm shifts, JIMS Rohini, through its PGDM (Retail Management) programme, proudly presents Retail Summit 2026 — a high-impact academic–industry interface designed to foster meaningful dialogue, knowledge sharing, and thought leadership.

The summit brings together industry leaders, academicians, policymakers, and management students to deliberate on emerging retail trends, responsible business practices, intelligent technologies, and future-ready leadership.

SUMMIT OBJECTIVES

- To explore the next frontier of retail transformation, where technology, responsibility, and scalable growth converge to shape globally competitive retail models.
- To examine evolving retail leadership paradigms in the age of Artificial Intelligence and conscious consumers, with a focus on ethical decision-making and inclusive growth.
- To deliberate on building a responsible global retail ecosystem, emphasizing sustainability, governance, and long-term value creation across supply chains.
- To understand the role of AI in creating intelligent retail marketplaces, enhancing customer experience, operational efficiency, and data-driven innovation.
- To inspire future retail leaders to balance purpose, people, and technology while navigating disruption, driving innovation, and leading with impact.



KEY SESSIONS

KEYNOTE SESSION I

The Next Retail Frontier: Where Technology, Responsibility & Scale Converge

Key Themes

- The Evolving Consumer Landscape
- Sustainability as a Competitive Advantage
- Scaling retail to global marketplaces with local insights
- AI as the Catalyst for Retail Transformation
- Retail 2030: Building the Future-Ready Ecosystem

KEYNOTE SESSION II

Reimagining Retail Leadership in the Age of AI and Conscious Consumers

Key Themes

- Data-driven and empathetic leadership
- Human-machine collaboration in retail
- Ethical AI and responsible data usage
- Workforce upskilling and organizational resilience
- Vision for retail leadership beyond 2030

PANEL DISCUSSIONS

PANEL DISCUSSION I

Building a Responsible Global Retail Ecosystem

Key Themes

- Sustainable retail as a competitive advantage
- Ethical sourcing and global supply chains
- Circular economy and resource efficiency
- ESG practices and consumer education
- Policy support and future sustainability metrics

PANEL DISCUSSION II

AI in Retail – The Intelligent Marketplace

Key Themes

- AI-powered personalization and consumer insights
- Smart inventory, logistics, and demand forecasting
- AI in marketing, pricing, and trend detection
- Ethical AI, inclusivity, and data privacy
- Future of smart stores and immersive retail

FIRESIDE CHAT

The Future Retail Leader: Balancing Purpose, People & Technology

An interactive session focusing on:

- Purpose-led leadership
- Human-centered retail cultures
- Technology as an enabler of empathy
- Skills and mindset for future retail professionals



INSTITUTIONAL LEGACY & INDUSTRY ENGAGEMENT

JIMS Rohini continues to be recognised among the top B-schools in India, with strong emphasis on industry integration, applied research, and entrepreneurship development. The institute fosters academic–industry collaboration through summits, research initiatives, and incubation support for aspiring entrepreneurs.

Through specialised programmes such as PGDM (Retail Management) and initiatives like Retail Summit 2026, JIMS Rohini reinforces its role as a thought leader in retail education, bridging academic learning with real-world industry practices and future-focused leadership.

SPECIAL FEATURE

Launch of The Retail Management Journey: Evolving with Time

Celebrating 15 years of growth, innovation, and industry engagement at JIMS Rohini.

This coffee table book chronicles the 15-year journey, milestones, and achievements of the PGDM (Retail Management) Department at JIMS Rohini. It highlights the evolution of retail education at the institute, strong industry collaborations, and strategic initiatives undertaken over the years. The publication also captures academic endeavors and industry engagements that have shaped student learning, while presenting the department's vision for the future with a focus on innovation, relevance, and excellence.



Organised by PGDM Retail Management Department, JIMS Rohini

CONTACT US AT

Dr. R.K. Singh : +91 95799 63640

Mr. Prem Singh Bisht : +91 97111 61643

Dr. Navneet Joshi : +91 98734 72538

Ms. Tamanna Goel : +91 75033 85170

Jagan Institute of Management Studies
3, Institutional Area, Sector-5, Rohini, Delhi -110085